

How to Verify Enrollment



A Guide for Non-College Degree (NCD) Facility Students

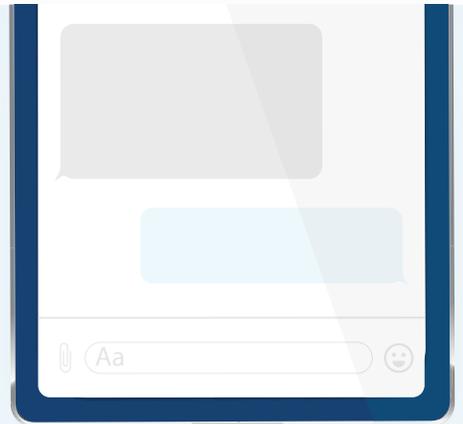
New this year, Post-9/11 GI Bill® students attending **NCD facilities** with terms starting **on or after August 1, 2021** and who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify enrollment on a monthly basis.

August 1

You will receive a text message from VA inviting you to opt into text message verification. As other impacted NCD facility students start classes/training later in the Fall, they will receive the same text.

Note: Students starting terms after this date will receive opt-in texts on a rolling basis aligned with their enrollment date.

- ▶ **Reply "YES" to opt-in.** You will receive a text confirming you have opted in.
- ▶ The text message link will expire in **14 days**. After that, call the Education Call Center (ECC) to opt into text verification.



August 31

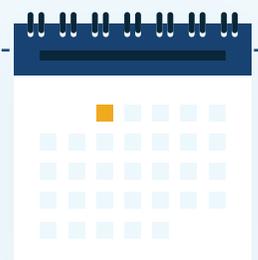
You will receive a text message requesting enrollment verification for August.

- ▶ **Reply "YES" to verify your enrollment.**
- ▶ If you don't reply within **6 days**, the conversation will be closed, and you will need to call the ECC to verify enrollment.
- ▶ **If you reply "NO",** VA will contact your school to update your enrollment, if necessary. You may also contact your School Certifying Official (SCO) to request they update your enrollment on record with VA (to find your SCO, go to the [GI Bill Comparison Tool](#) and search by your school).

September 1

As long as you verify enrollment each month, your MHA/kicker payments will continue uninterrupted.

- ▶ **If you fail to verify for two consecutive months, your MHA/kicker payments will be placed on hold.** You must contact the ECC to verify your enrollment to have the payments released.



Verify via the Education Call Center:

If you do not have a mobile phone number on file or decide to opt-out of text message verification, you are required to call the ECC on the last day of each month and verify that month's enrollment over the phone. You may experience lengthy wait times due to high call volume, particularly on the first and last days of the month.

- ▶ **VA highly recommends using text message verification.**

Please contact the ECC at 1-888-GIBILL-1 (1-888-442-4551) domestically or 001-918-781-5678 overseas to provide or update your mobile phone number, so that you can receive the opt-in message.

